

Customer: Wilma & George

System: 2kW (10 Sanyo 200W panels)

Installed: 2008



From: Wilma

Sent: Tuesday, November 25, 2008 9:39 PM

To: Jerry Austin

Subject: Re: reference

Jerry,

Sorry about the delay in responding. We don't have a problem being a reference for others interested in solar panels. At this point solar panels on our own house is much more about philosophy of life and global warming than about making money.

The installation of the solar panels was painless. When we had signed contracts with Arise for the solar panels and Classic Roofing for the new aluminum roof, we gave phone numbers to the installers and between the two companies a compatible date was chosen. When the first half of the roof was installed the boys from Arise arrived and installed the solar panels while the roofers continued their work. The roofers supervised the placement and attachment of the solar panels to the roof so that our roof warranty was not jeopardized and they didn't need to return to the worksite at a later time to do it. Classic Roofing was the only metal roofing company that would consider having solar panels installed on top. Having Arise and Classic working together to coordinate installation removed a potentially big problem. I am very happy with how it turned out and can recommend both companies for their excellent workmanship and customer relations.

Thank you,

Wilma & George

Etobicoke, ON